

OpenConnect for Cruise

FEXCO Transaction Services has developed a secure, end-to-end card payment solution specifically tailored to the cruise industry.



Incorporating FEXCO's flagship product Dynamic Currency Conversion (DCC) the solution provides an omni-channel experience across all stages of payment.



**Reservation /
Booking Transactions**



**Admin /
Ad-hoc Transactions**



**Shipboard Pre-Authorisation
& Completion Payments**

Easy to integrate

A complete cruise payment solution which is simple to integrate alongside existing systems and processes.

Industry-compliant security control

in all aspects of card payment from Reservations through Embarkation, In-voyage and Disembarkation stages of the guest experience.

Cruise Specialist

Our solution is already integrated with the leading cruise EPOS/Payment application - Oracle Hospitality for Cruise (Fidelio Cruise Payment Application).

What is Dynamic Currency Conversion?

DCC is the user-friendly, point-of-purchase service whereby international Visa and MasterCard cardholders can choose to pay in their own currency, rather than the domestic currency used where they are making their purchase.

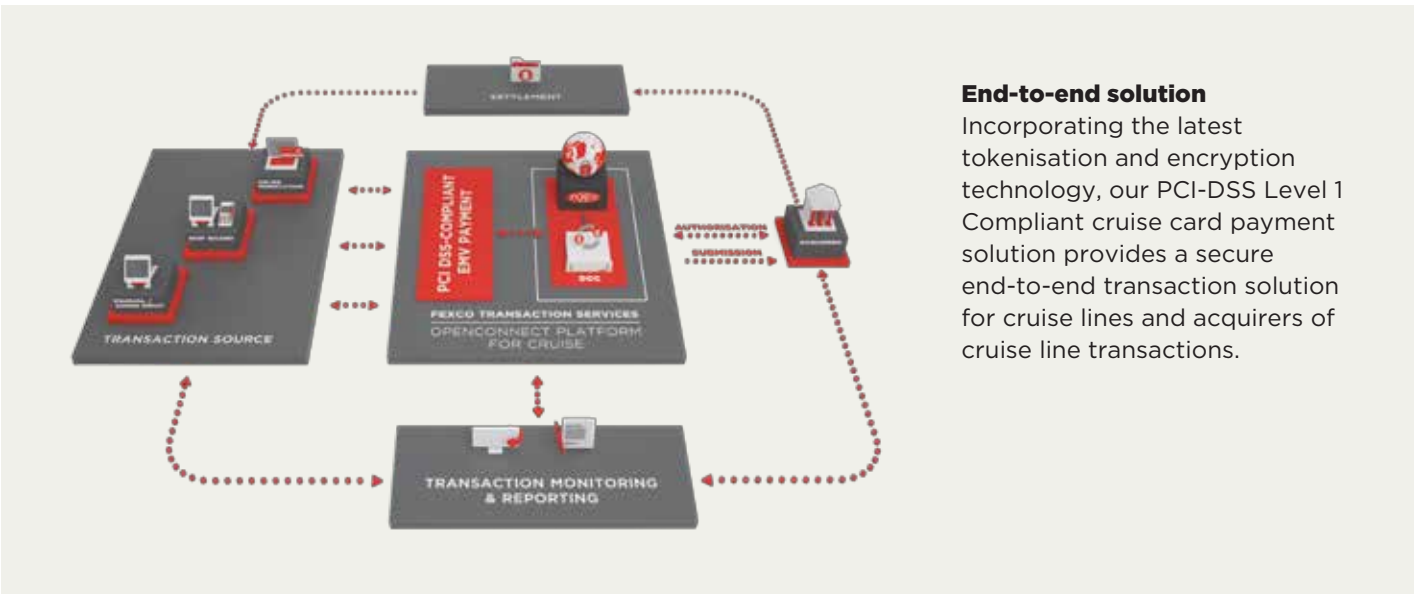
Cardholder Convenience

Transparent consumer exchange rates provided by FEXCO DCC is a recognised convenient and attractive benefit to guests allowing them to have exact confirmation of the final amount of their card payment transaction in their home currency.

Revenue Earning Opportunity

This distinctive solution, provides a valuable incremental and risk free revenue earning opportunity for cruise line operators.

FEXCO OpenConnect for Cruise - Card Payment Solution



End-to-end solution

Incorporating the latest tokenisation and encryption technology, our PCI-DSS Level 1 Compliant cruise card payment solution provides a secure end-to-end transaction solution for cruise lines and acquirers of cruise line transactions.

Solution Features

- Pre-Authorisation, Incremental Authorisation and Authorisation Completion of cardholder payments
- Card Payment Settlement Processing
- EMV-Compliant Payment Solution
- Tokenisation of card details and payment data
- Web-based Transaction Monitoring/Enquiry Reporting Portal
- Dynamic Currency Conversion

Acceptance

Card payment acceptance across a wide range of card schemes.

Credit/Debit (Online/Offline PIN) for:

- MasterCard
- Visa
- American Express
- Diners/Discover International

Card Not Present Environment:

- E-Commerce Transactions

Card Present Environment (Shipboard):

- Embarkation Pre-Authorisations and Sales Transactions
- Disembarkation Transaction Completion

FEXCO Merchant Services is a global market leader in the provision of innovative payment solutions to 100,000+ merchant locations around the world.

Contact us today:

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Merchant Services